



Contact Information

CareCentrix Sleep Management Program for Mass General Brigham Health Partners Members

You can reach us by calling our toll-free number, **1-866-827-5861**.

Calls will be answered from 8:00 a.m. until 5:00 p.m. Eastern Standard Time, Monday through Friday. Callers may leave voicemail messages after business hours and CareCentrix staff will return calls on the next business day.

FAX

Utilization Management / Prior-authorization: 1-866-536-8046

Home Sleep Test Results: 1-866-401-9470

iComply PAP Therapy Set-Up Forms/Information: 1-866-501-4668

iComply Therapy Adherence Letters of Medical Necessity / Adherence Reports: 1-866-524-9588